

सं./No.SP (D)/SA/2024/2156  
पुलिस अधीक्षक का कार्यालय  
**OFFICE OF THE SUPERINTENDENT OF POLICE**  
दक्षिण अण्डमान जिला  
**South Andaman District**  
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पोर्टब्लेयर Port Blair दिनांक dated the 6<sup>th</sup> May, 2024

**PRESS RELEASE**

**EMERGENCY RESPONSE SUPPORT SYSTEM - DIAL 112**

The government of India initiative to integrate emergency helplines into a single helpline has resulted in the rolling out of 112 number.

**ERSS-112**, launched in 2019 in A & N Islands, offers residents the opportunity to access emergency services through the 112 helpline during any crisis. ERSS is a unified, Andaman-wide response system, accessible through the single number 112, providing immediate assistance from agencies such as Police (100), Fire (101), Health (102) and Disaster Management.

Any citizen in distress can dial 112 from their phone, press the power button thrice on any smartphone, or long-press the “5” or “9” key on a regular phone to activate a panic call to the dedicated DIAL 112 Control Room. Additionally, SOS alerts can be sent via email or by using the 112 India mobile app, available for free on Google Play Store and Apple Store.

This system includes a dedicated **DIAL 112** Control Room staffed with trained call-takers and dispatchers to handle emergency requests for assistance from Police, Fire, Health, and other agencies. All call logs are maintained digitally. This Control Room is linked to Emergency Response Vehicles and Control Rooms of various departments to provide assistance to victims.

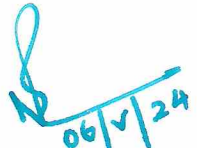
The ERSS also features the 112 India mobile app for making distress calls. The app includes a special **SHOUT** feature that alerts registered volunteers in the vicinity of the victim for immediate assistance.

Members of the public are encouraged to register voluntarily on this app and utilize ERSS 112 in case of any emergency.

Copy to the following with the request to broadcast/publish the above news through their esteemed media for the information of public:

1. The News Editor, AIR, Port Blair
2. The Director, Doordarshan, Port Blair
3. The Director (IP) A & N Islands
4. The Chief Editor, The Daily Telegrams, Port Blair
5. The Editor, Dweep Samachar, Port Blair
6. The Editor, Aspect, Carmel School Road, Port Blair

7. The Editor, Andaman Herald, Tamizhar Sangam Complex, Port Blair
8. The Editor, Andaman Chronicle, Phoenix Bay, Port Blair
9. The Editor, Andaman Express, Port Blair(English & Hindi)
- 10.The Editor, Sagar, Carmel School Road, Port Blair
- 11.The Editor, Andaman Sheekha, RGT Road, Port Blair
- 12.The Editor, Echo of India, Gurudwara Lane, Port Blair
- 13.The Editor, Light of Andaman, Supply Line, Port Blair
- 14.The Editor, Dweep Prahri, Catholic Church, Prem Nagar, Port Blair
- 15.The Editor, Bullet of Andaman, Port Blair
- 16.The Editor, People's View, Panipat Road Haddo, Port Blair
- 17.The Editor, Andaman Kural, Phongy Chaung, Port Blair
- 18.The Editor, Andaman Express (English & Hindi), Port Blair
- 19.The Editor, Sahil Ki Oar, Port Blair
- 20.The Editor, Sampoorana Awaz, Phoenix Bay, Port Blair
- 21.The Editor, Andaman Yugam, Junglighat, Port Blair
- 22.The Editor, The Voice of Andaman, Prem Nagar, Port Blair
- 23.The Editor, Andaman Thoolika, School Line, Port Blair
- 24.The Editor, Andaman Aaj Tak, Aberdeen Bazar, Port Blair
- 25.The Editor, Andaman Awake, Port Blair
- 26.The Editor, Dweepon Ki Hulchal, Gurudwara Line, Port Blair
- 27.The Editor, Andaman Messenger, Aberdeen Bazaar, Port Blair
- 28.The Editor, Andaman Prabatham, Goalghar, Port Blair
- 29.The Editor, UT's Voice, Port Blair
- 30.The Editor, Dweep Manthan, Port Blair
- 31.The Editor, Andaman Shramik Lehar
- 32.The Editor, Island Voice, Port Blair
- 33.The Editor, Dweepon Ki Awaz, Port Blair
- 34.The Editor, Press Trust of India
- 35.The Editor, Andaman Murasu, Aberdeen Bazaar, Port Blair
- 36.The Bureau In-Charge, Channel One News, RGT Road Port Blair
- 37.The Bureau In- Charge TV 24, RGT Road, Port Blair
- 38.I/C Computer Cell, PHQ
- 39.The SIO, NIC to upload the same in District website.
- 40.The Director, All India Radio

  
**(NIHARIKA BHATT, IPS)**  
Superintendent of police  
South Andaman District